



C2M v2.9

5.1.5.1 Manage Metered Site

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Brief Description

Business Process: 5.1.5.1 C2M.Manage Metered Site
Process Type: Sub-Process
Parent Process: 5.1.5 C2M.Manage Site Infrastructure
Sibling Processes: 5.1.5.2 C2M.Manage Un-Metered Site

This process describes the creation and maintenance of [Premise](#) and [Service Point](#) in C2M for metered service. The Premise record is considered the service address, and typically contains associated geographic and jurisdiction information. The Service Point is a specific geographic location that delivers service to a Premise. It is considered to be the exact location for a device or other equipment. The Service Point contains information about the type of service, reading cycle, responsible field office, Distribution Company and other pertinent information. The Premise and the Service Point have a direct relationship although the Premise may have more than one associated Service Point. This typically occurs when the organization supplies more than one type of service to a given Premise.

There are three major categories of Service Points.

Metered – for measuring consumption

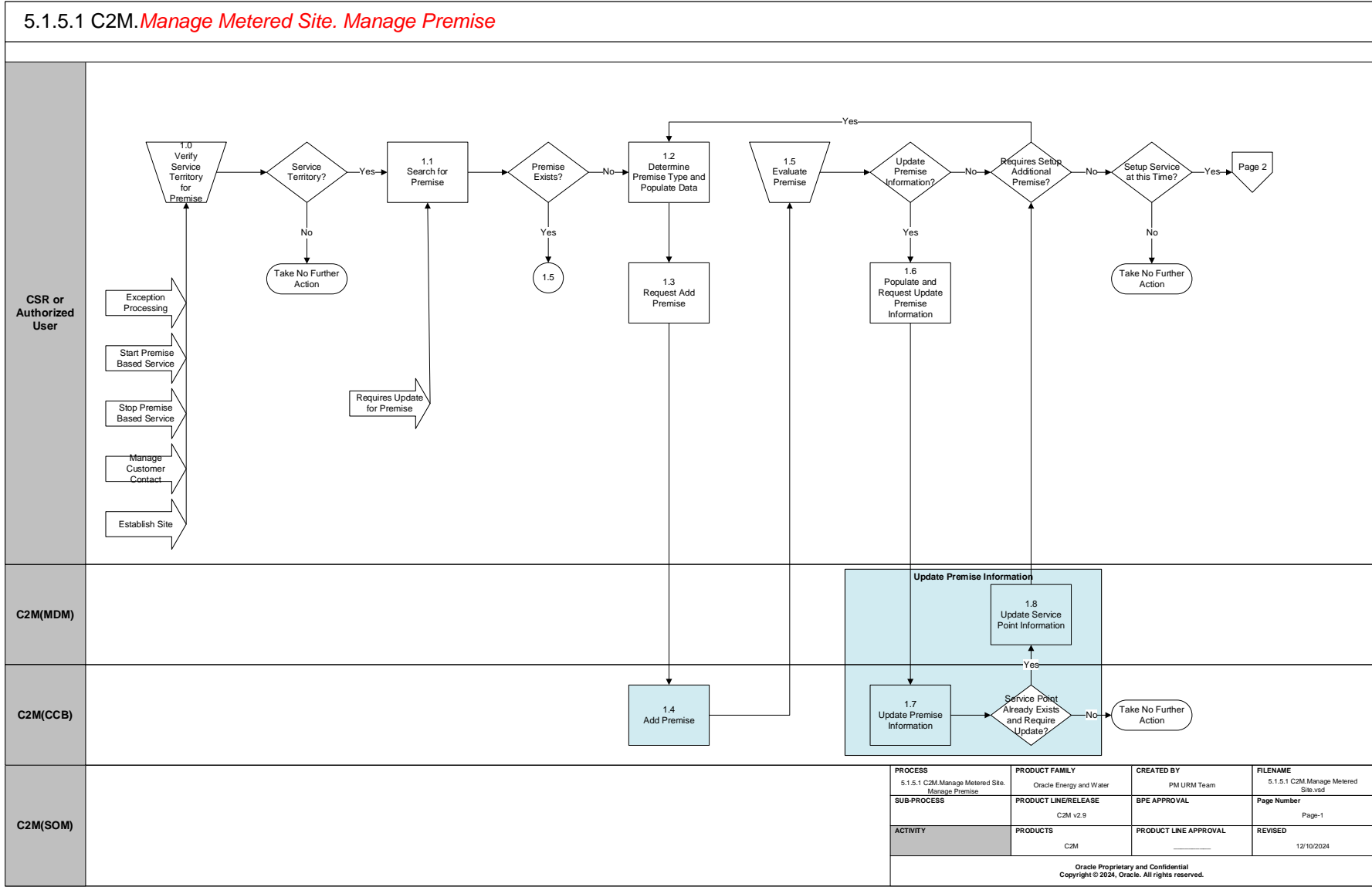
Badged Item – for devices such as a specific fire hydrant or specific street light that are uniquely identified.

Unbadged – for devices not uniquely identified that may be grouped together such as a group of street lights

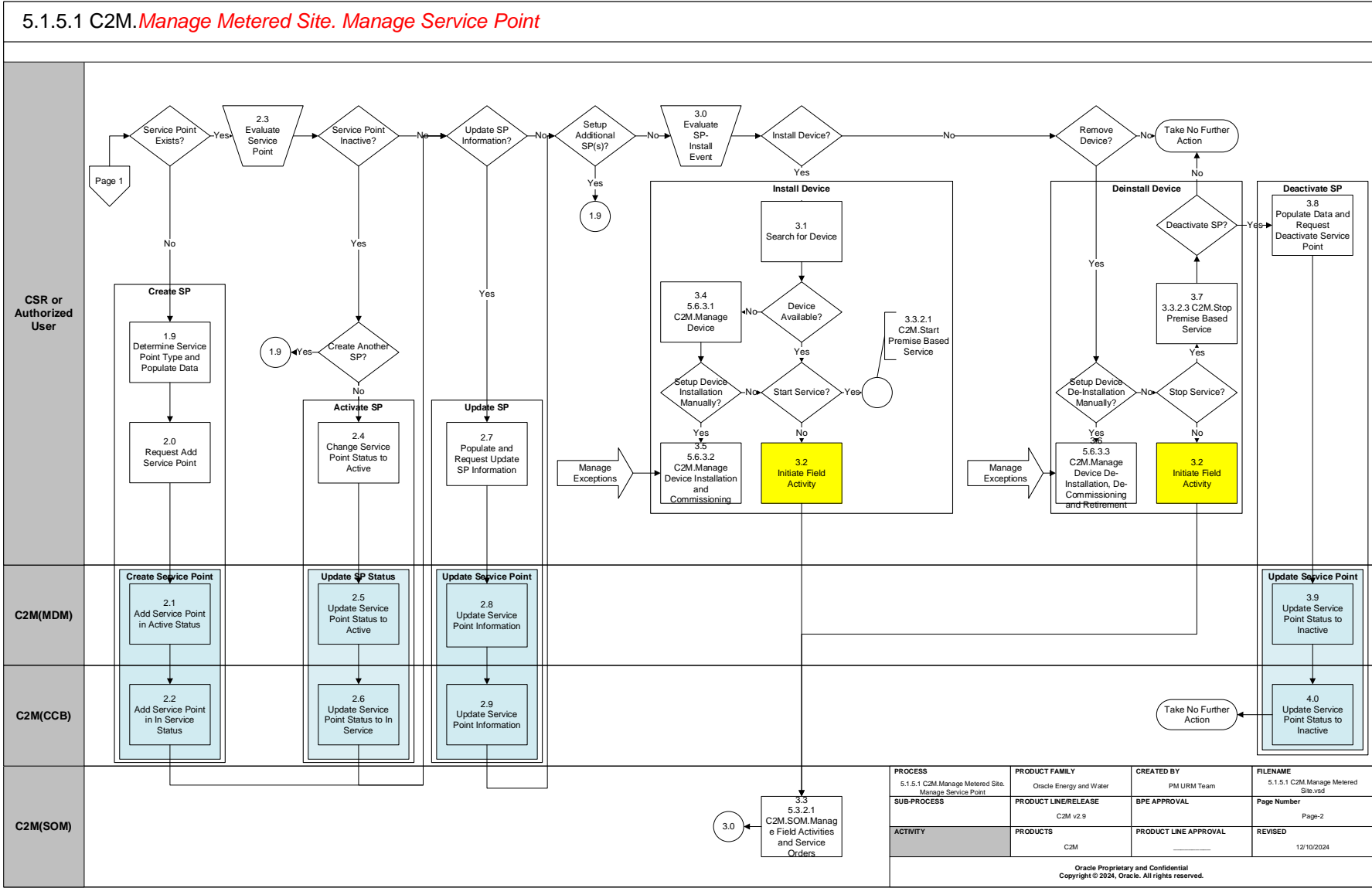
A single Premise and associated Service Point may be added online. Quantities of multiple like Premises and Service Points may be added online through replication functionality.

Over time many devices may be installed and removed at a [Service Point](#). C2M maintains a historical record of installations and removals for Billing and audit purposes.

Business Process Model Page 1



Business Process Model Page 2



Detail Business Process Model Description

1.0 Verify Service Territory for Premise

Actor/Role: CSR or Authorized User

Description:

The Authorized User first determines the address is in the service territory. If not, the Authorized User refers the caller to appropriate agency and the process stops with no further action.

1.1 Search for Premise

Actor/Role: CSR or Authorized User

Description:

Upon receipt of request for service or when new service requirements are made available, the Authorized User uses [Control Central Search](#) to locate the [Premise](#) address to Start Service in C2M. Control Central and [Dashboard](#) Alerts provide the Authorized User with valuable insight for overall analysis of any existing Premise. It is possible the site needs to be established in C2M now and service will start at a later date.

Process Plug-in enabled Y **Available Algorithm(s):**

C2MPREM-INFO - Premise Information (Address 1, City, State, Postal)
C1_LSSLPR-DF - Highlight Life Support/Sensitive Load on Premise
C1-CCAL-DECL - Highlight effective declarations for acct and premise
C1-LSSL-PRM - Highlight Premise Life Support/Sensitive Load (Alert Zone)
F1-SYNRQALRT -Retrieve Outstanding Sync Request

Configuration required Y **Entities to Configure:**

Installation Options
Installation Options - Framework
Zones

Business Object Y **Business Object:**

C1-UserDisplayAllPremises - User - Display All Premises

1.2 Determine Premise Type and Populate Data

Actor/Role: CSR or Authorized User

Description:

Requests for new [Premises](#) are initiated with new construction single family, commercial, or large industrial, commercial or residential developments. New Premises may be added when new service territory is acquired by an organization.

Configuration required: Y Entities to Configure:

Installation Options
Installation Options - Framework
Master Configuration
Extendable Lookup BO - X1-JointMaintenance
Extendable Lookup BO - X1-CCBMDM - MDMCCB-Lookup
Premise Type
Characteristic Type and Values
Postal Code Defaults
Meter Read Warning
Meter Read Instruction
Trend
Geographic Type
CIS Division
Country
Time Zone

1.3 Request Add Premise

Actor/Role: CSR or Authorized User

Description:

The Authorized User enters the necessary information to establish the Premise. Landlord and Parent Premise Information may be required to link a single Premise with a Landlord, Property Management Company or associated Parent Premise. A configured premise type is assigned to briefly describe the Premise. A premise’s state, city, county, division, characteristics, trend area and geographic data default from configured postal default information. The address defined has an indicator to note whether or not it is a valid mailing address.

1.4 Add Premise

Actor/Role: C2M(CCB)

Description:

The [Premise](#) is added in C2M(CCB).

Process Plug-in enabled: Y Available Algorithm(s):

C2MPREM-INFO - Premise Information (Address 1, City, State, Postal)
C1-PREMCD CSP - Premise Change Data Capture (SP-Based)

Business Object: Y Business Object:

C1-MDM2Premise - MDM2 Premise
C1-ODMPremise - ODM Premise
C1-OrderPremise - Order Premise
C1PremisePhysical - Physical BO for Premise
WX-Premise - Premise
C1-PremiseLatitudeLongitude - Premise - Latitude/Longitude
C1-NMSPremise - Premise Information for NMS Sync
C1-PremiseBasic - Premise Lite

1.5 Evaluate Premise

Actor/Role: CSR or Authorized User

Description:

The Authorized User reviews the entered Premise information and verifies its accuracy. The Authorized User determines if additional premises are required or if updates are needed for the newly entered Premise.

1.6 Populate and Request Update Premise Information

Actor/Role: CSR or Authorized User

Description:

The Authorized User enters any required changes for the Premise.

1.7 Update Premise Information Group: Update Premise Information

Actor/Role: C2M(CCB)

Description:

The Premise information is updated in C2M(CCB). Some Premise changes in C2M(CCB) can update C2M (MDM) Service Point like Changes in Life Support / Sensitive Load Code. The Premise Maintenance Object has an Audit Algorithm that updates MDM Service Points when required

Process Plug-in enabled: Y **Available Algorithm(s):**

C2MPREM-INFO - Premise Information (Address 1, City, State, Postal)
C1-PREMCDCSP - Premise Change Data Capture (SP-Based)
X1-UPSPFRPR - Maintain MDM SP from CCB Premise

Business Object: Y

Business Object:

C1-MDM2Premise - MDM2 Premise
C1-ODMPremise - ODM Premise
C1-OrderPremise - Order Premise
C1PremisePhysical - Physical BO for Premise

Process Scripts:**Script:**

WX-Premise - Premise
C1-PremiseLatitudeLongitude - Premise - Latitude/Longitude
C1-NMSPremise - Premise Information for NMS Sync
C1-PremiseBasic - Premise Lite

X1-MDMCCBVM - Perform MDM - CCB Value Mapping
X1-ReadPrem - Read Premise
X1-CM-MC-VM - Perform CCB - MDM / MDM - CCB Value Mapping

1.8 Update Service Point Information Group: Update Premise Information**Actor/Role:** C2M(MDM)**Description:**

When a Premise information updated specially with respect to Life Support, Service Point in C2M(MDM) updates through scripts.

1.9 Determine Service Point Type and Populate Data Group: Create SP**Actor/Role:** Authorized User**Description:**

The Authorized User enters required Service Point Information for a new [Service Point](#). The Service Point has an effective date to indicate when it was installed in C2M. A device cannot be placed at the Service Point before the Service Point install date. Measurement Cycle, Route and Route Sequence are defined to place the Service Point in a cycle for reading. Business rules are configured for each Service Point Type and impact the following:

- Defines the type of service delivered at the SP.
- Defines Service Point as Metered or Item based.
- Plays a part in how consumption at the Service Point is estimated for high / low and missing read purposes.
- Defines Characteristics that are the same for all service points of a given type.
- Defines Field Activities that may be performed at its Service Points.
- Defines Devices that may be installed at its Service Points.
- Defines Service Agreements that may pay for service at its Service Points.
- Defines Equipment that may be linked to its Service Points.

Configuration required: Y**Entities to Configure:**

Installation Options
Installation Options - Framework
Master Configuration
Extendable Lookup BO - X1-JointMaintenance

Extendable Lookup BO - X1-CCBMDM - MDMCCB-Lookup
Characteristic Type and Values
Geographic Type
Service Type
SP Type
Field Activity Type Profile
SA Type
Device Type
Measurement Cycle
Measurement Cycle Route
Meter Location
Disconnect Location
Meter Read Warning
Meter Read Instruction
Time Zone

2.0 Request Add Service Point Group: Create SP**Actor/Role:** CSR or Authorized User**Description:**

The Authorized User requests Add Service Point.

2.1 Add Service Point in Active Status Group: Create SP**Actor/Role:** C2M(MDM)**Description:**

The Service Point information is added in C2M(MDM) with Active Status. C2M uses Joint Maintenance process to updates Service Point information in C2M(CCB).

Process Plug-in enabled: Y Available Algorithm(s):

C1-SPIN-DF - SP information - SP Type, Read Cycle, Premise Info – This algorithm formats the “Service Point Info” that appears throughout the system
CI_GENAUDIT - Generic Audit
X1-CCBSPMNT - Maintain CCB Service Point
X1-SPMCCHG - Update Bill Cycle due to SP Measurement Cycle Change

Business Object: Y

Business Object:

C1-CMDM2SPI - Capture MDM2 SP-Based Initial Snapshot
C1-CMDM2SPF - Capture MDM2 SP-based Final Snapshot
C1-CAPNMSSPI - Capture NMS SP-Based Initial Snapshot
C1-CAPNMSSPF - Capture NMS SP-based Final Snapshot
C1-CODMSPI - Capture ODM SP-Based Initial Snapshot
C1-CMDM2SPF - Capture SP-based Final Snapshot (ODM Synch)
D1-SPEINISNP - Capture SP Initial Snapshot for DataConnect
D1-SPEFINSNP - Capture SP Final Snapshot for DataConnect
C1-CEXTRCSPI - Capture SP-Based Initial Snapshot for DataConnect
C1-CEXTRCSPF - Capture SP-Based Final Snapshot for DataConnect

Process Scripts:

Script:

C1ServicePointPhysical – Service Point Physical BO
X1D-ServicePoint
C1-SPBasic - Service Point Lite
X1-SPBasic - C2M - CCB Service Point Basic
C1-SPDetails – Service Point NMS Outage Details
CI_SPInfo - SP Information
C1-SPLatitudeLongitude – Service Point Latitude/Longitude
C1-FWServicePointDetails – Field Work Service Point Details
C1-MDM2SP – MDM2 SP
C1-NMSSP – SP Information for NMS Sync
WX-ServicePoint – Service Point

X1-MDMCCBVM - Perform MDM - CCB Value Mapping

X1-CM-MC-VM - Perform CCB - MDM / MDM - CCB Value Mapping
X1-SPCharMn - SP Characteristics – Maintenance
X1-SPGeoMn - SP Geographic Information – Maintenance

2.2 Add Service Point in In Service Status Group: Create SP

Actor/Role: C2M(CCB)

Description:

C2M uses Joint Maintenance process to updates Service Point information in C2M(CCB) with the status as In Service. Note the service point characteristics and geographic values are maintained separately in C2M (CCB) through scripts.

When a MDM Service Point is created or changed a Pre-Processing Algorithm in the MDM Service Point’s Business Object adds, updates or deletes the corresponding CCB Service Point. As a Pre-Processing Algorithm is used the action is performed in CCB prior to being performed in MDM. So when a service point is added the CCB Service Point Identifier can be included in the MDM Service Point

2.3 Evaluate Service Point

Actor/Role: CSR or Authorized User

Description:

The Authorized User reviews and verifies the newly entered Service Point information. The existing [Service Point](#) may be in an Abolished status. Additional Service Points or updates for the newly entered Service Point may be required. At times it may be required to abolish an existing Service Point. This type of service may no longer be required or may be moved to another location for the Premise.

2.4 Change Service Point Status to Active Group: Activate SP

Group: Update SP

Actor/Role: CSR or Authorized User

Description:

The Authorized User determines the existing Service Point status can be reinstated from Abolished to Active. Service Point status impacts whether or not it can be linked to Service Agreements.

2.5 Update Service Point Status to Active Group: Activate SP

Group: Update SP

Actor/Role: C2M(MDM)

Description:

The Service Point information Status is updated in C2M(MDM). C2M uses Joint Maintenance process to updates Service Point information in C2M(CCB). Note the service point characteristics and geographic values are maintained separately in C2M (CCB) through scripts.

When a MDM Service Point is created or changed a Pre-Processing Algorithm in the MDM Service Point’s Business Object adds, updates or deletes the corresponding CCB Service Point. As a Pre-Processing Algorithm is used the action is performed in CCB prior to being performed in MDM. So when a service point is added the CCB Service Point Identifier can be included in the MDM Service Point

Process Plug-in enabled: Y **Available Algorithm(s):**

Business Object: Y**Business Object:**

C1-SPIN-DF - SP information - SP Type, Read Cycle, Premise Info – This algorithm formats the “Service Point Info” that appears throughout the system
CI_GENAUDIT - Generic Audit
X1-CCBSPMNT - Maintain CCB Service Point
X1-SPMCCHG - Update Bill Cycle due to SP Measurement Cycle Change
C1-CMDM2SPI - Capture MDM2 SP-Based Initial Snapshot
C1-CMDM2SPF - Capture MDM2 SP-based Final Snapshot
C1-CAPNMSSPI - Capture NMS SP-Based Initial Snapshot
C1-CAPNMSSPF - Capture NMS SP-based Final Snapshot
C1-CODMSPI - Capture ODM SP-Based Initial Snapshot
C1-CMDM2SPF - Capture SP-based Final Snapshot (ODM Synch)
D1-SPEINISNP - Capture SP Initial Snapshot for DataConnect
D1-SPEFINSNP - Capture SP Final Snapshot for DataConnect
C1-CEXTRCSPI - Capture SP-Based Initial Snapshot for DataConnect
C1-CEXTRCSPF - Capture SP-Based Final Snapshot for DataConnect

C1ServicePointPhysical – Service Point Physical BO
C1-SPBasic - Service Point Lite
X1-SPBasic - C2M - CCB Service Point Basic
C1-SPDetails – Service Point NMS Outage Details
CI_SPInfo - SP Information
C1-SPLatitudeLongitude – Service Point Latitude/Longitude
C1-FWServicePointDetails – Field Work Service Point Details

Process Scripts:**Script:**

C1-MDM2SP – MDM2 SP
C1-NMSSP – SP Information for NMS Sync
WX-ServicePoint – Service Point
X1-MDMCCBVM - Perform MDM - CCB Value Mapping
X1-CM-MC-VM - Perform CCB - MDM / MDM - CCB Value Mapping
X1-SPCharMn - SP Characteristics – Maintenance
X1-SPGeoMn - SP Geographic Information – Maintenance

2.6 Update Service Point Status to In Service Group: Activate SP Group: Update SP

Actor/Role: C2M(CCB)**Description:**

C2M uses Joint Maintenance process to updates Service Point information in C2M(CCB). Note the service point characteristics and geographic values are maintained separately in C2M (CCB) through scripts.

When a MDM Service Point is created or changed a Pre-Processing Algorithm in the MDM Service Point's Business Object adds, updates or deletes the corresponding CCB Service Point. As a Pre-Processing Algorithm is used the action is performed in CCB prior to being performed in MDM. So when a service point is added the CCB Service Point Identifier can be included in the MDM Service Point

2.7 Populate and Request Update SP Information Group: Update SP

Actor/Role: CSR or Authorized User**Description:**

The Authorized User determines information for the Service Point requires changing or updating.

2.8 Update Service Point Information Group: Update SP

Actor/Role: C2M(MDM)**Description:**

The Service Point information is updated in C2M(MDM). C2M uses Joint Maintenance process to updates Service Point information in C2M(CCB). Note the service point characteristics and geographic values are maintained separately in C2M (CCB) through scripts.

When a MDM Service Point is created or changed a Pre-Processing Algorithm in the MDM Service Point's Business Object adds, updates or deletes the corresponding CCB Service Point. As a Pre-Processing Algorithm is used the action is performed in CCB prior to being performed in MDM. So when a service point is added the CCB Service Point Identifier can be included in the MDM Service Point

Process Plug-in enabled: Y **Available Algorithm(s):**

Business Object: Y**Business Object:**

C1-SPIN-DF - SP information - SP Type, Read Cycle, Premise Info – This algorithm formats the “Service Point Info” that appears throughout the system
CI_GENAUDIT - Generic Audit
X1-CCBSPMNT - Maintain CCB Service Point
X1-SPMCCHG - Update Bill Cycle due to SP Measurement Cycle Change
C1-CMDM2SPI - Capture MDM2 SP-Based Initial Snapshot
C1-CMDM2SPF - Capture MDM2 SP-based Final Snapshot
C1-CAPNMSSPI - Capture NMS SP-Based Initial Snapshot
C1-CAPNMSSPF - Capture NMS SP-based Final Snapshot
C1-CODMSPI - Capture ODM SP-Based Initial Snapshot
C1-CMDM2SPF - Capture SP-based Final Snapshot (ODM Synch)
D1-SPEINISNP - Capture SP Initial Snapshot for DataConnect
D1-SPEFINSNP - Capture SP Final Snapshot for DataConnect
C1-CEXTRCSPI - Capture SP-Based Initial Snapshot for DataConnect
C1-CEXTRCSPF - Capture SP-Based Final Snapshot for DataConnect

C1ServicePointPhysical – Service Point Physical BO
C1-SPBasic - Service Point Lite
X1-SPBasic - C2M - CCB Service Point Basic
C1-SPDetails – Service Point NMS Outage Details
CI_SPInfo - SP Information
C1-SPLatitudeLongitude – Service Point Latitude/Longitude
C1-FWServicePointDetails – Field Work Service Point Details

Process Scripts:

Script:

C1-MDM2SP – MDM2 SP
C1-NMSSP – SP Information for NMS Sync
WX-ServicePoint – Service Point
X1-MDMCCBVM - Perform MDM - CCB Value Mapping
X1-CM-MC-VM - Perform CCB - MDM / MDM - CCB Value Mapping
X1-SPCharMn - SP Characteristics – Maintenance
X1-SPGeoMn - SP Geographic Information – Maintenance

2.9 Update Service Point Information Group: Update SP

Actor/Role: C2M(CCB)

Description:

C2M uses Joint Maintenance process to updates Service Point information in C2M(CCB). Note the service point characteristics and geographic values are maintained separately in C2M (CCB) through scripts.

When a MDM Service Point is created or changed a Pre-Processing Algorithm in the MDM Service Point’s Business Object adds, updates or deletes the corresponding CCB Service Point. As a Pre-Processing Algorithm is used the action is performed in CCB prior to being performed in MDM. So when a service point is added the CCB Service Point Identifier can be included in the MDM Service Point

3.0 Evaluate SP-Install Event

Actor/Role: CSR or Authorized User

Description:

The Authorized User evaluates the existing [Service Point-Install Event](#) Link and verifies information to ensure accuracy.

3.1 Search for Device Group: Install Device

Actor/Role: CSR or Authorized User

Description:

The Authorized User searches for the given Device in C2M to determine if it is in existing inventory. Searching for the Device can be accomplished through Device Search using various search criteria.

Process Plug-in enabled Y Available Algorithm(s):

C1-MTRI-DFLT – Meter Information

Configuration required Y Entities to Configure:

Installation Options – Framework

3.2 Initiate Field Activity Group: Install Device
Group: Deinstall Device

Actor/Role: CSR or Authorized User

Description:

To start or stop the service the Authorized user requests a field activity which will initiate Service Order Management Orchestrator.

3.3 5.3.2.1 SOM.Manage Field Activities and Service Orders

Actor/Role: CSR or Authorized User

Description:

Refer to 5.3.2.1 SOM.Manage Field Activities and Service Orders.

3.4 5.6.3.1 C2M.Manage Device Group: Install Device

Actor/Role: CSR or Authorized User

Description:

The Device information needs to be recorded in inventory prior to installation in C2M. Refer to 5.6.3.1 C2M.Manage Device.

3.5 5.6.3.2 C2M.Manage Device Installation and Commissioning Group: Install Device

Actor/Role: CSR or Authorized User

Description:

Refer to 5.6.3.2 C2M.Manage Device Installation and Commissioning.

3.6 5.6.3.3 C2M.Manage Device De-Installation, De-Commissioning and Retirement Group: Deinstall Device

Actor/Role: CSR or Authorized User

Description:

Refer to 5.6.3.3 C2M.Manage Device De-Installation, De-Commissioning and Retirement.

3.7 3.3.2.3 C2M.Stop Premised Based Service Group: Deinstall Device

Actor/Role: CSR or Authorized User

Description:

Refer to 3.3.2.3 C2M.Stop Premised Based Service.

3.8 Populate Data and Request Deactivate Service Point Group: Deactivate SP

Actor/Role: CSR or Authorized User

Description:

The Authorized User determines this Service Point will no longer be used. After Deactivating the Service Point it would be ready to go into Inactive status. The Service Point status impacts whether or not it can be linked to Service Agreements.

3.9 Update Service Point Status to Inactive Group: Deactivate SP **Group: Update SP**

Actor/Role: C2M(MDM)

Description:

The Service Point status is updated in C2M(MDM) as inactive. Internal Synchronization process updates Service Point information in C2M(CCB).

Process Plug-in enabled: Y **Available Algorithm(s):**

Business Object: Y**Business Object:**

C1-SPIN-DF - SP information - SP Type, Read Cycle, Premise Info – This algorithm formats the “Service Point Info” that appears throughout the system
CI_GENAUDIT - Generic Audit
C1-CMDM2SPI - Capture MDM2 SP-Based Initial Snapshot
C1-CMDM2SPF - Capture MDM2 SP-based Final Snapshot
C1-CAPNMSSPI - Capture NMS SP-Based Initial Snapshot
C1-CAPNMSSPF - Capture NMS SP-based Final Snapshot
C1-CODMSPI - Capture ODM SP-Based Initial Snapshot
C1-CMDM2SPF - Capture SP-based Final Snapshot (ODM Synch)
D1-SPEINISNP - Capture SP Initial Snapshot for DataConnect
D1-SPEFINSNP - Capture SP Final Snapshot for DataConnect
C1-CEXTRCSPI - Capture SP-Based Initial Snapshot for DataConnect
C1-CEXTRCSPF - Capture SP-Based Final Snapshot for DataConnect

C1ServicePointPhysical – Service Point Physical BO
C1-SPBasic - Service Point Lite
X1-SPBasic - C2M - CCB Service Point Basic
C1-SPDetails – Service Point NMS Outage Details
CI_SPInfo - SP Information
C1-SPLatitudeLongitude – Service Point Latitude/Longitude
C1-FWServicePointDetails – Field Work Service Point Details
C1-MDM2SP – MDM2 SP
C1-NMSSP – SP Information for NMS Sync
WX-ServicePoint – Service Point

4.0 Update Service Point Status to Inactive Group: Deactivate SP
Group: Update SP

Actor/Role: C2M(CCB)

Description:

The Service Point status is updated in C2M(CCB) as Inactive.

Test Assets related to the Current Process

Testing Asset Sr.No	Use Case	No Of Data sets
1	URM-C2M-5151-001-Create-Premise	8
2	URM-C2M-5151-002-Create-Premise-And-ServicePoint	6
3	URM-C2M-5151-003-Create-Premise-And-Multiple-ServicePoints	2
4	URM-C2M-5151-004-Update-Existing-Premise	2
5	URM-C2M-5151-005-Update-Existing-ServicePoint	2
6	URM-C2M-5151-006-Add-ServicePoint-To-Existing-Premise	6

Document Control

Change Record

Date	Author	Version	Change Reference
12/02/2015	Line Prado		Updated from 2.4 to 2.5
12/20/2015	Galina Polonsky		Reviewed, Approved
08/15/2017	Jeffrey Yoong		Updated formatting from 2.5 to 2.6
10/25/2017	Kashif Q. Qureshi	Draft	Updated Document and Visio .C2M
10/25/2017	Galina Polonsky		Reviewed, Approved
6/5/2019	Satya Kalavala		Updated format for v2.7
09/29/2024	Kunal Nerkar		Updated Document and Visio for C2M v2.9
09/29/2024	Ashish Shukla		Reviewed
09/30/2024	Sundar Krishnamachariar		Reviewed
12/17/2024	Galina Polonsky		Reviewed, Approved

Attachments:

Control Central Search

Control Central Search

Main

Control Central Search ⓘ

SEARCH BY

Name and Address

Name and Address

Account ID

Phone Number

Person ID Type/Value

Geo Type/Value

NAME

ADDRESS

CIS DIVISION

SHOW ALL PREMISES

☒

Control Central Search

Main

Control Central Search ⓘ

SEARCH BY

Name and Address

NAME

ADDRESS

CIS DIVISION

SHOW ALL PREMISES

URM START

☒

Search

Hide Filters

PERSON/ACCOUNT	PREMISE	ID TYPE	ID NBR
URM START SERVICE WITH PREM;TEST (Main customer - Acct. 3436435409)	3949 Carl Street NW, Uniontown, OH, 44685	Social security number	*****8948

Dashboard

Pending Start Control Central/w Dashboard Alert for Pending Start

Control Central

BookmarkClearSaveRefresh

Account InformationCustomer InformationAccount TreePremise TreeBill/Payment TreePayment Agreements

Account Activity History

	DATE	ACTIVITY	DESCRIPTION
1	07-13-2022	Field Activity	Field Activity / Read Meter / Customer to Meter / 4172167093 / Communication In Progress / Create Date Time: 07-13-2022 10:57:20, Field Activity Outbound Communication / Outbound / Awaiting Response / 07-1
2	01-01-2019	Field Activity	3949 Carl Street NW, Uniontown, OH, 44685,Electric Residential, Start/Stop Service Request, Start Service, Completed, Scheduled 01-01-2019 0:00:00

PreviousNext

Account Financial History

PreviousNext

Alerts

Field Activity PendingPremise Has Multiple AccountsPending Start

Applicable Campaigns

One Off Charges

Alerts

Field Activity PendingPremise Has Multiple AccountsPending Start

C2M Demo Scenarios

LOOKUP

LOAD DEMO SCENARIO

Adjustment App

All Services: Mar

Alternate Curren

Backflow Prever

Budget (Default

Collection Proce

Deposit (Default

DSS - Electric (In

DSS - Electric on

DSS - Gas only: F

DSS - Water and

Current Context

Admin Menu - Installation Options - Control Central Alerts

Installation Options Control Central Alert Algorithms

Algorithm Type	Description	Algorithm Entity	Script	Detailed Description
C1AAPAYACCT	Highlight Active Account Auto Pay	Installation - Control Central Alert	Highlight Active Account Auto Pay	This alert algorithm highlights if the account has an automatic payment option that is effective on ...
C1ACCTALERTS	Highlight Account Alerts	Installation - Control Central Alert	Highlight Account Alerts	This alert algorithm highlights the account's user-defined alert(s). ...
C1ACCTLNKPRM	Highlight Account Linked to Multiple Premises	Installation - Control Central Alert	Highlight Account Linked to Multiple Premises	This alert algorithm highlights if the account has service agreements whose service points reference ...
C1ACCUAALRT	Highlight SA(s) Linked To Umbrella Agreement	Installation - Control Central Alert	Highlight SA(s) Linked To Umbrella Agreement	This alert algorithm highlights if the account has one or more SAs linked to non-canceled Terms of S ...
C1ACTVWOPROC	Highlight Active Write-off Process	Installation - Control Central Alert	Highlight Active Write-off Process	This alert algorithm highlights if the account has an Active Write Off Process. ...
C1APPNTALRT	Highlight Appointments	Installation - Control Central Alert	Highlight Appointments	This alert algorithm highlights if a premise has pending and/or held appointment(s). ...



































C1ASTACNALRT	Highlight Active Statement Construct	Installation - Control Central Alert	Highlight Active Statement Construct	This alert algorithm highlights if the person has an active statement construct. ...
C1-BSFLGALRT	Highlight Open Business Flags	Installation - Control Central Alert	Business Flag Alert	This control central alert algorithm highlights the number of business flags that exist in a non-fin ...
C1-CASH-ACCT	Highlight Cash Only Account	Installation - Control Central Alert		This control central alert algorithm displays an alert if the current account's cash only score exce ...
C1-CCAL-CLM	Highlight Open Rebate Claims	Installation - Control Central Alert	Rebate Claim - Highlight Open Rebate Claims	This algorithm type highlights open rebate claims associated with the person, account and premise in ...
C1-CCAL-OCBG	Highlight Open Off Cycle Bill Generators	Installation - Control Central Alert	Off Cycle Bill Generator - Highlight Open Off Cycle Bill Generators	This algorithm type highlights open off cycle bill generators associated with the account in context ...
C1CCEXSTACCT	Highlight Comment Exists on Account	Installation - Control Central Alert	Highlight Comment Exists on Account	This alert algorithm highlights if there is a free-form comment on the Account. ...
C1-COLLPR-AC	Highlight Active Collection Process	Installation - Control Central Alert		This control central alert algorithm highlights Active Collection Processes associated with the acco ...
C1-COLL-REF	Highlight Active Collection Referral	Installation - Control Central Alert		This control central alert algorithm displays an alert if the current account has an active collecti ...
C1CONTMSALRT	Highlight Consumer Contract Milestones	Installation - Control Central Alert	Highlight Consumer Contract Milestones	Algorithms of this type display a control central alert for consumer contract milestones related to ...
C1-CRRT-ACCT	Highlight Credit Rating	Installation - Control Central Alert		This control central alert algorithm displays an alert when the account in context has a credit rati ...
C1CSREQALRT	Highlight Customer Service Requests in State	Installation - Control Central Alert	Highlight Customer Service Requests in State	Algorithms of this type display a control central alert for customer service (CS) requests related t ...
C1CSRQPF	Highlight CS Request Process Flows	Installation - Control Central Alert	Highlight CS Request Process Flows	This algorithm highlights customer service request-specific process flows. It is designed for highl ...
C1CSRTACTIN	Highlight Account Information	Installation - Control Central Alert	Highlight Account Information	The alert algorithm calls common logic that invokes the Account Information algorithm on Installatio ...
C1CSRTPREMSI	Highlight Premise Service Information	Installation - Control Central Alert	Highlight Premise Service Information	This alert algorithm returns a list of service point information strings for the premise. For each ...
C1-DDACCTNB	Highlight Number of Days Until Next Bill	Installation - Control Central Alert	Highlight Number of Days Until Next Bill	This alert algorithm highlights the number of days until the account's next bill, based on the accou ...
C1FATYPALMSG	Highlight Field Activity Type Alert Message	Installation - Control Central Alert	Highlight Field Activity Type Alert Message	This alert algorithm highlights if the premise has a completed field activity with an FA type that h ...
C1HELDORALRT	Highlight Held Order	Installation - Control Central Alert	Highlight Held Order	This alert algorithm highlights that a person has held order(s). ...

C1HNBBSA	Highlight Non-Billed Budget SA	Installation - Control Central Alert	Highlight Non-Billed Budget SA	This alert algorithm highlights an account's Pending Start, Active and/or Pending Stop non-billed bu ...
C1HNCASHDEP	Highlight Non-Cash Deposit	Installation - Control Central Alert	Highlight Non-Cash Deposit	This alert algorithm highlights if the account has non-cash deposits that are effective on the curre ...
C1-HONFPAPF	Highlight In Progress PA Requests	Installation - Control Central Alert	Highlight In Progress PA Requests	This alert algorithm highlights an account's PA Request process flows that are in a non-final state. ...
C1-HOPNCRR	Highlight Open Customer Relationship Requests	Installation - Control Central Alert	Highlight Open Customer Relationship Requests	This algorithm highlights open customer relationship requests associated with the account, person an ...
C1HPENDSAREL	Highlight Pending SA Relationships	Installation - Control Central Alert	Highlight Pending SA Relationships	This alert algorithm highlights if the account has pending SA relationship(s). ...
C1LASTCUSTCN	Highlight Last Customer Contact	Installation - Control Central Alert	Highlight Last Customer Contact	This alert algorithm highlights a person's and/or premise's last customer contact. The alert shows ...
C1LNDLRDALRT	Highlight Landlord	Installation - Control Central Alert	Highlight Landlord	This alert algorithm highlights that a landlord is linked to the premise. ...
C1-LSSL-PER	Highlight Person Life Support/Sensitive Load	Installation - Control Central Alert		This control central alert algorithm displays an alert when the account in context is linked to a pe ...
C1-LSSL-PRM	Highlight Premise Life Support/Sensitive Load	Installation - Control Central Alert		This control central alert algorithm displays an alert when the premise in context has life support/ ...
C1MISCPALRT	Highlight Number of Persons on Account	Installation - Control Central Alert	Highlight Number of Persons on Account	This alert algorithm highlights the number of persons on the account. ...
C1MULFRPALRT	Highlight Multiple Financially Responsible Persons	Installation - Control Central Alert	Highlight Multiple Financially Responsible Persons	This alert algorithm highlights if the account has more than one financially responsible person link ...
C1NOPNCUSTCN	Highlight Number of Open Customer Contacts	Installation - Control Central Alert	Highlight Number of Open Customer Contacts	This alert algorithm highlights the number of open customer contact(s) that are associated with the ...
C1-OD-PROC	Highlight Active Overdue Processes	Installation - Control Central Alert		This control central alert algorithm highlights Active Overdue Processes associated with the account ...
C1-OPENLDALR	Retrieve Open Leads	Installation - Control Central Alert	Retrieve Open Leads	This control central alert algorithm highlights open initiative leads associated with the person, ac ...
C1-OPN-MEVT	Highlight Open and Disputed Match Events	Installation - Control Central Alert		This control central alert algorithm creates alerts if the current account has any open match events ...
C1-OPSTSKALT	Retrieve Open CSS Service Task Alert	Installation - Control Central Alert	Retrieve Outstanding CSS Service Tasks	Display an alert to inform the user that there are currently OPEN (non-final) CSS service tasks asso ...
C1PENDFAALRT	Highlight Pending Field Activity	Installation - Control Central Alert	Highlight Pending Field Activity	
C1PENDORALRT	Highlight Pending Order	Installation - Control Central Alert	Highlight Pending Order	This alert algorithm highlights that a person has pending order(s). ...

C1PENDSTOPSA	Highlight Pending Stop SA	Installation - Control Central Alert	Highlight Pending Stop SA	This alert algorithm highlights if the account has Pending Stop service agreement(s). ...
C1-PEND-STRT	Highlight Pending Start	Installation - Control Central Alert		This control central alert algorithm highlights if the account in context has any pending start serv ...
C1PERLNKACCT	Highlight Person Linked to Multiple Accounts	Installation - Control Central Alert	Highlight Person Linked to Multiple Accounts	This alert algorithm highlights if the person has multiple accounts. ...
C1PNPROPALRT	Highlight Pending Proposal SA	Installation - Control Central Alert	Highlight Pending Proposal SA	This alert algorithm highlights if the account has Pending proposal service agreement(s). ...
C1PNQUOTALRT	Highlight Pending Quote	Installation - Control Central Alert	Highlight Pending Quote	This alert algorithm highlights if the account has Pending quote(s). ...
C1PRMCHDALRT	Highlight Child Premises	Installation - Control Central Alert	Highlight Child Premises	This alert algorithm highlights if the premise is defined as the Parent Premise for one or more prem ...
C1PRMLNKACCT	Highlight Premise Linked to Multiple Accounts	Installation - Control Central Alert	Highlight Premise Linked to Multiple Accounts	This alert algorithm highlights if the premise has service points that are linked to non-closed, non ...
C1PRMPNTALRT	Highlight Premise Link To Parent Premise	Installation - Control Central Alert	Highlight Premise Link To Parent Premise	This alert algorithm highlights if the premise has a Parent Premise. ...
C1QTPROPALRT	Highlight Quotable Proposal SA	Installation - Control Central Alert	Highlight Quotable Proposal SA	This alert algorithm highlights if the account has Quotable proposal service agreement(s). ...
C1QUOTEALRT	Highlight Quote Awaiting Customer Response	Installation - Control Central Alert	Highlight Quote Awaiting Customer Response	This alert algorithm highlights if the account has a complete quote with a quote detail that referen ...
C1REACTSALRT	Highlight Reactivated SA	Installation - Control Central Alert	Highlight Reactivated SA	This alert algorithm highlights that the account has Reactivated service agreement(s). ...
C1RETUACCTSP	Highlight Unique Accounts That Had Service At Premise	Installation - Control Central Alert	Highlight Unique Accounts That Had Service At Premise	This alert algorithm counts the number of unique accounts that had service in the last Number of Mon ...
C1SATYPALMSG	Highlight Service Agreement Type Alert Message	Installation - Control Central Alert	Highlight Service Agreement Type Alert Message	This alert algorithm highlights if the account has a non-closed, non-canceled service agreement with ...
C1-SCHOTPAY	Highlight Scheduled One Time Payments	Installation - Control Central Alert	Highlight Scheduled One Time Payments	This control central alert algorithm highlights the number of scheduled one time payments that exist ...
C1SEASADALRT	Highlight Seasonal Address	Installation - Control Central Alert	Highlight Seasonal Address	This alert algorithm highlights any of the following: - If the person has an active seasonal address ...
C1-SEVPR-ACT	Highlight Active Severance Processes	Installation - Control Central Alert		This control central alert algorithm highlights Active Severance Processes associated with the accou ...
C1-STASKALRT	Retrieve Open Service Tasks	Installation - Control Central Alert	Retrieve Open Service Tasks	This control central alert algorithm highlights the number of service tasks that exist in a non-fina ...
C1-STOP-SA	Highlight Stopped SAs	Installation - Control Central Alert		This control central alert algorithm creates an alert if current account has any stopped service agr ...





































C1-STSKALSAC	Service Task Alert By SA Characteristic	Installation - Control Central Alert	Service Task Alert by SA Characteristic	This control central alert algorithm highlights if the account in context has any open service tasks ...
C1THRDPGALRT	Highlight Third Party Guarantor	Installation - Control Central Alert	Highlight Third Party Guarantor	This alert algorithm highlights if the account has a third party guarantor. ...
C1-WO-BILL	Highlight Written Off Bills	Installation - Control Central Alert		This control central alert algorithm highlights whether or not write-offs exist for the account in c ...
CCAL-CASE	Highlight cases	Installation - Control Central Alert		This control central alert algorithm highlights cases associated with the person, account and premis ...
CCAL-DECL	Highlight Effective Declarations for Acct and Prem	Installation - Control Central Alert		This control central alert algorithm highlights declarations in effect as of the business date for t ...
CCAL-FAERMSG	Highlight FAs with outstanding outgoing messages	Installation - Control Central Alert		This control central alert algorithm highlights a Field Activity associated with the current context ...
CCAL-TD	Highlight outstanding To Do entries	Installation - Control Central Alert		This control central alert algorithm counts the number of To Do Entries that are outstanding for the ...
CCAL-WF	Account or Premise linked to Active Workflow Process	Installation - Control Central Alert		This control central alert algorithm creates an alert for each active workflow process linked to the ...
CC BY TYPCL	Count number of customer contacts	Installation - Control Central Alert		This control central alert algorithm counts the number of Customer Contacts for a given Contact Type ...
F1-SYNRQALRT	Retrieve Outstanding Sync Request	Installation - Control Central Alert	Retrieve Outstanding Sync Request	This control central alert algorithm highlights the number of sync requests that exist in a non-fina ...
PP BY STATUS	Count pay plans	Installation - Control Central Alert		This control central alert algorithm counts the number of Pay Plans for each Pay Plan Status whose s ...

As displayed in C2M – Installation Options - Framework

Installation Options - Framework									
Main		Messages		Algorithms		Accessible Modules		Installed Products	
+		*	Control Central Alert			*	10		C1LASTCUSTCN  Highlight Last Customer Contact
+		*	Control Central Alert			*	20		C1NOPNCUSTCN  Highlight Number of Open Customer Contacts
+		*	Control Central Alert			*	30		C1CCEXSTACCT  Highlight Comment Exists on Account
+		*	Control Central Alert			*	40		C1ACCTALERTS  Highlight Account Alerts
+		*	Control Central Alert			*	50		C1ACTWOPROC  Highlight Active Write-off Process
+		*	Control Central Alert			*	60		C1FATYPALMSG  Highlight Field Activity Type Alert Message
+		*	Control Central Alert			*	70		C1SATYPALMSG  Highlight Service Agreement Type Alert Message
+		*	Control Central Alert			*	80		C1HNBBSA  Highlight Non-Billed Budget SA
+		*	Control Central Alert			*	90		C1HNCASHDEP  Highlight Non-Cash Deposit
+		*	Control Central Alert			*	100		C1HPENDSAREL  Highlight Pending SA Relationships
+		*	Control Central Alert			*	110		C1PENDSTOPSA  Highlight Pending Stop SA
+		*	Control Central Alert			*			

Installation Options - Framework						
Main	Messages	Algorithms	Accessible Modules	Installed Products		
+		* Control Central Alert	* 120		C1PENDFALRT	Highlight Pending Field Activity
+		* Control Central Alert	* 130		C1REACTSALRT	Highlight Reactivated SA
+		* Control Central Alert	* 140		C1PERLNKACCT	Highlight Person Linked to Multiple Accounts
+		* Control Central Alert	* 150		C1PRMLNKACCT	Highlight Premise Linked to Multiple Accounts
+		* Control Central Alert	* 160		C1ACCTLNKPRM	Highlight Account Linked to Multiple Premises
+		* Control Central Alert	* 170		C1AAPAYACCT	Highlight Active Account Auto Pay
+		* Control Central Alert	* 180		C1MULFRPALRT	Highlight Multiple Financially Responsible Persons
+		* Control Central Alert	* 190		C1THRDPGALRT	Highlight Third Party Guarantor
+		* Control Central Alert	* 200		C1MISCPRALRT	Highlight Number of Persons on Account
+		* Control Central Alert	* 210		C1LNDLRDALRT	Highlight Landlord
+		* Control Central Alert	* 220		C1ASTACNALRT	Highlight Active Statement Construct
+		* Control Central Alert	* 230		C1PENDDALRT	Highlight Pending Order

Installation Options - Framework

Main	Messages	Algorithms	Accessible Modules	Installed Products
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="230"/>	 C1PENDORALRT  Highlight Pending Order
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="240"/>	 C1HELDORALRT  Highlight Held Order
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="250"/>	 C1QUOTEALRT  Highlight Quote Awaiting Customer Response
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="260"/>	 C1PNQUOTALRT  Highlight Pending Quote
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="270"/>	 C1QTPROPALRT  Highlight Quotable Proposal SA
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="280"/>	 C1PNPROPALRT  Highlight Pending Proposal SA
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="290"/>	 C1APPNTALRT  Highlight Appointments
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="300"/>	 C1SEASADALRT  Highlight Seasonal Address
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="310"/>	 C1PRMPNTALRT  Highlight Premise Link To Parent Premise
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="320"/>	 C1PRMCHDALRT  Highlight Child Premises
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="330"/>	 C1ACCUAALRT  Highlight SA(s) Linked To Umbrella Agreement
+		* <input type="text" value="Control Central Alert"/>	* <input type="text" value="400"/>	 C1_CASH-DF  Cash Only Account

Installation Options - Framework						
Main	Messages	Algorithms	Accessible Modules	Installed Products		
+		* Control Central Alert	* 410	C1_CRRT-DF	Credit Rating Alert	
+		* Control Central Alert	* 420	C1_COLLRF-DF	Highlight Active Collection Agency Referral	
+		* Control Central Alert	* 430	C1_COLL-DF	Highlight Active Collection Processes	
+		* Control Central Alert	* 440	C1-OD-PROC	Highlight Active Overdue Processes	
+		* Control Central Alert	* 450	C1_SEVPR-DF	Highlight Active Severance Processes	
+		* Control Central Alert	* 460	C1-CCAL-DECL	Highlight effective declarations for account and premise	
+		* Control Central Alert	* 470	C1_LSSL-DF	Highlight Life Support/Sensitive Load on Person	
+		* Control Central Alert	* 480	C1_LSSLPR-DF	Highlight Life Support/Sensitive Load on Premise	
+		* Control Central Alert	* 490	C1-OPN-MEVT	Highlight Open and Disputed Match Events	
+		* Control Central Alert	* 500	C1-BSFLGALRT	Highlight Open Business Flags	
+		* Control Central Alert	* 510	C1-CCAL-CASE	Highlight open cases	
+		* Control Central Alert	* 520	C1-HOPNCRR	Highlight Open Customer Relationship Requests	

Installation Options - Framework

Main	Messages	Algorithms	Accessible Modules	Installed Products
+		* Control Central Alert	* 520	C1-HOPNCRR Highlight Open Customer Relationship Requests
+		* Control Central Alert	* 530	C1-CCAL-OCBG Highlight Open Off Cycle Bill Generators
+		* Control Central Alert	* 540	C1-CCAL-CLM Highlight Open Rebate Claims
+		* Control Central Alert	* 550	C1-CCAL-TD Highlight open To Do entries
+		* Control Central Alert	* 560	C1_PENDST-DF Highlight Pending Start Service Agreements
+		* Control Central Alert	* 570	C1-STOP-SA Highlight Stopped SAs
+		* Control Central Alert	* 580	C1-WO-BILLS Highlight Written Off Bills
+		* Control Central Alert	* 590	C1-PPBALERT Prepay Biller Task Alert
+		* Control Central Alert	* 600	C1-OPENLDALR Retrieve Open Leads
+		* Control Central Alert	* 610	C1-STASKALRT Retrieve Open Service Tasks
+		* Control Central Alert	* 620	F1-SYNRQALRT Retrieve Outstanding Sync Request
+		* Control Central Alert	* 630	C1-PP-ACTIVE Show count of ACTIVE pay plans
+		* Control Central Alert	* 640	C1-PP-BROKEN Show count of BROKEN pay plans
+		* Control Central Alert	* 650	C1-PP-KEPT Show count of KEPT pay plans
+		* Control Central Alert	* 660	C1-SCHOTPAY Highlight Scheduled One Time Payments
+		* Control Central Alert	* 670	C1-HONFPAPF Highlight In-Progress PA Requests
+		* Control Central Alert	* 680	C1-DDACCTNB Highlight Number of Days Until Next Bill

Service Point

Service Point: 10168 Hoover Ave NW, Hartville, OH, 44632 / Electric Residential / Electric / ER-SM-1353 / Read Cycle 01, Ro...

Add

Search

Bookmark

Refresh

MainLog

Service Point

Main

10168 Hoover Ave NW, Hartville, OH, 44632 / Electric Residential / Electric / ER-SM-1353 / Read Cycle 01, Route 100 / Active

Electric Residential

Active

10168 Hoover Ave NW, Hartville, OH, 44632, USA

US Pacific Time

Connected

10168 Hoover Ave NW, Hartville, OH, 44632

DIVISION

0.000000

0.000000

MAIN CONTACT

B Phase Transformer.198695 OH - 50KVA / Electric / Active

ESTIMATION ELIGIBILITY

Record Actions

Edit

Delete

Deactivate

Record Information

Life Support / Sensitive Load Information

LIFE SUPPORT / SENSITIVE LOAD

Not on life support

Field Information

DEVICE LOCATION

DEVICE LOCATION DETAILS

Measurement Cycle

MEASUREMENT CYCLE

Read Cycle 01

ROUTE

Route 100

SEQUENCE

0

Service Point Equipment

EQUIPMENT

ATTACH DATE/TIME

DETACH DATE/TIME

EQUIPMENT COUNT

COMMENTS

CREW

SP Characteristics

Edit

5.1.5.1 C2M.Manage Metered Site

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Premise

Premise

BookmarkPrevious ItemNext ItemDeleteClearSaveRefresh

MainCharacteristicsMiscGeographic DataPremise Portal

Premise

100 Market Street, Apt 45, San Francisco, CA, 94114

Premise ID9883088141

Premise Type

Apartment/Condo

Premise Address

Country

United States of America

Zipcode

94114

CIS Division

California

Address 1

100 Market Street, Apt 45

Address 2

Address 3

City

San Francisco

County

San Francisco

State

CA

California 94114

Validate

Mailing Address

☒

Landlord Agreement

Parent Premise ID

6575149043

100 Market Street Apartment Complex, San Francisco, CA, 94114

Home

Premise - 100 Market Street, Apt 45, San Francisco, CA, 94114

SP - 100 Market Street, Apt 45, San Francisco, CA, 94114 / Electric Residential / Electric / Read Cycle 02, Route 200 / Active

Parent Premise: 100 Market Street Apartment Complex, San Francisco, CA, 94114

5.1.5.1 C2M.Manage Metered Site

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Premise - Characteristics

Premise

Bookmark

Previous Item

Next Item

Delete

Clear

Save

Refresh

Main

Characteristics

Misc

Geographic Data

Premise Portal

Premise

100 Market Street, Apt 45, San Francisco, CA, 94114

Premise ID

9883088141

		EFFECTIVE DATE	CHARACTERISTIC TYPE	CHARACTERISTIC VALUE
+	🗑	* 01-01-1950 📅	* Elevation for CCF charge ▾	> 500 🔍 Over 500 feet
+	🗑	* 01-01-1950 📅	* Taxing State ▾	CA 🔍 California
+	🗑	* 01-01-1950 📅	* Taxing City ▾	SF 🔍 San Francisco
+	🗑	* 01-01-1950 📅	* Taxing County ▾	SF 🔍 San Francisco

Premise - Misc

Premise

Bookmark

Previous Item

Next Item

Delete

Clear

Save

Refresh

Main

Characteristics

Misc

Geographic Data

Premise Portal

Premise

100 Market Street, Apt 45, San Francisco, CA, 94114

Premise ID

9883088141

OK TO ENTER

☐

MR WARNING

MR INSTRUCTION

INSTRUCTION DETAILS

KEY AT PREMISE

☐

KEY ID

LIFE SUPPORT / SENSITIVE LOAD

None ▾

LIFE SUPPORT / SENSITIVE LOAD NOTES

Premise - Geographic Data

Premise

Bookmark

Previous Item

Next Item

Delete

Clear

Save

Refresh

Main

Characteristics

Misc

Geographic Data

Premise Portal

PREMISE

100 Market Street, Apt 45, San Francisco, CA, 94114

PREMISE ID

9883088141

TIME ZONE

US Pacific Time

		GEOGRAPHIC TYPE	GEOGRAPHIC VALUE	FORMAT
+		Area Code	415	
+		Lat/Long - N2.7 N3.7	37.759122 122.438712	Lat/Long - N2.7 N3.7

Premise - Portal

Premise

Bookmark

Previous Item

Next Item

Delete

Clear

Save

Refresh

Main

Characteristics

Misc

Geographic Data

Premise Portal

General Information

PREMISE ID

9883088141

PREMISE INFO

100 Market Street, Apt 45, San Francisco, CA, 94114

Premise Activity Overview

Premise Attachments

Add

Premise Attachments

Add

SP Install Event

Install Event: Install Date/Time: 01-01-2019 0:00:00 PST / Connected / Commissioned

Add

Search

Bookmark

Refresh

MainLog

Install Event

Main

INFORMATION

Install Date/Time: 01-01-2019 0:00:00 PST / Connected / Commissioned

DEVICE CONFIGURATION

Electric Smart Meter / Effective Date/Time:01-01-2019 0:00:00 PST / Electric Auto Read - kWh - 60 min intervals / 2 Measuring Component(s) / Active

SERVICE POINT

10168 Hoover Ave NW, Hartville, OH, 44632 / Electric Residential / Electric / ER-SM-1353 / Read Cycle 01, Route 100 / Active

STATUS

Connected / Commissioned

INSTALLATION DATE/TIME

01-01-2019 0:00:00 PST

INSTALLATION CONSTANT

1.000000

ARMING STATUS

EXTERNAL ID

MDM EXTERNAL ID

DEVICE ON/OFF STATUS

Record Actions

Edit

Delete

Disconnect

Remove

Record Information

On/Off History

EVENT DATE/TIME

DEVICE ON/OFF STATUS

ACTIVITY ID

5.1.5.1 C2M.Manage Metered Site

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Device Search

Device Query

AddBookmark

Main

Device Search ⓘ

⌵

SEARCH BY

Device Information ▾

IDENTIFIER TYPE

Badge Number ▾

IDENTIFIER VALUE

%

DEVICE TYPE

Electric Smart Meter - L+G ▾

HEAD-END SYSTEM

▾

DEVICE ID

Search

Hide Filters

FILTERS: IDENTIFIER TYPE Badge Number, IDENTIFIER VALUE , DEVICE TYPE Electric Smart Meter - L+G

Initiate Command for All Selected

Initiate Multi Device Command for All Selected

<input type="checkbox"/>	IDENTIFIER VALUE	DEVICE ⓘ	HEAD-END SYSTEM
<input type="checkbox"/>	testlg	testlg / Electric Smart Meter - L+G / Install Date/Time: 12-01-2020 0:00:00 PST / Pending / AF D3 LG Headend System for Cloud / Active ⌵	AF D3 LG Headend System for Cloud
<input type="checkbox"/>	ZZSMRT01LGDC	ZZSMRT01LGDC / Electric Smart Meter - L+G / Install Date/Time: 02-02-2019 0:00:00 PST / Disconnected / Commissioned / AF D3 LG Headend System for Cloud / Active ⌵	AF D3 LG Headend System for Cloud
<input type="checkbox"/>	Test1	Test1 / Electric Smart Meter - L+G / AF D3 LG Headend System for Cloud / Active ⌵	AF D3 LG Headend System for Cloud
<input type="checkbox"/>	JT-SMART-LG-E-TEST-001	JT-SMART-LG-E-TEST-001 / Electric Smart Meter - L+G / Install Date/Time: 01-01-2020 0:00:10 PST / Pending / LG HES JT Test / Active ⌵	LG HES JT Test
<input type="checkbox"/>	JT-SMRT-E-LG-001	JT-SMRT-E-LG-001 / Electric Smart Meter - L+G / LG HES JT Test / Active ⌵	LG HES JT Test
<input type="checkbox"/>	ZZ-LG1	ZZ-LG1 / Electric Smart Meter - L+G / Install Date/Time: 10-20-2022 0:00:00 PDT / Connected / Commissioned / AF D3 LG Headend System for Cloud / Active ⌵	AF D3 LG Headend System for Cloud
<input type="checkbox"/>	TEST01	TEST01 / Electric Smart Meter - L+G / Install Date/Time: 01-01-2020 0:00:11 PST / Disconnected / Decommissioned / AF D3 LG Headend System for Cloud / Active ⌵	AF D3 LG Headend System for Cloud
<input type="checkbox"/>	ZZSMRT05LGDC	12345 / Electric Smart Meter - L+G / Install Date/Time: 02-02-2019 0:00:00 PST / Connected / Commissioned / AF D3 LG Headend System for Cloud / Active ⌵	AF D3 LG Headend System for Cloud

Miscellaneous Information

System supports communicating with the system via RESTful services or via SOAP services. In both cases, the system uses an object called inbound web service (IWS) to store the configuration. A web service class is used to distinguish whether the IWS is used for REST or SOAP.

Inbound Web Services:

C1-Premise - Premise	REST(Integration Suite)
C1-SAsWithPremise - Account SAs with Char Premise IDs	SOAP
CXPremiseSearch - Premise Search	SOAP
D1-PremisesActivities - Premise's Activities	SOAP
WXPremiseSearch - Premise Search	SOAP